



GrantSolutions.gov

## Federal User Account Request Form

Please use this form to request the following GrantSolutions Federal user account actions:

- Create a new account for a GrantSolutions Partner/Agency
- Make changes to an existing GrantSolutions Federal User Account

### GrantSolutions Federal User Accounts

All account requests must be made by the prospective user's supervisor or other authorized partner/agency official.

1. The requestor must complete and sign the first section of the Account Request Form.
2. The person who will be receiving access needs to:
  - a. Sign and date the second part of the forms (Data Access/Security Compliance Statement)
  - b. The person who will be receiving access needs to sign and date the second part of the forms (Data Access/Security Compliance Statement)
  - c. Attach a copy of their Government HSPD-12 Identification Card (PIV)

### Changes to Existing GrantSolutions Federal User Accounts

Should any information regarding an existing Federal user account change, please complete, in its entirety, the attached change request form. Changes to existing accounts may include:

- Change of staff person's role (indicate new Job Title)
- Update of person's contact information
- Closure of an account

### Submission of the GrantSolutions Federal User Account Request Form

Just like new account requests, most account changes (role changes, account closures, etc.) must be requested by the User's Supervisor or other partner/agency authorized official. The GrantSolutions Help Desk will verify all account requests as needed.

### Limiting User Access

Any limitation to user access needs to be defined below. This is usually done by limiting access to certain grant programs. In some cases this can be done on a grant basis. Please describe any special situations below or contact the helpdesk for help.

### Request Submission

An official signature is required on these forms. Completed User Account Request Forms may be scanned and submitted to the **GrantSolutions Help Desk** by email to [help@grantsolutions.gov](mailto:help@grantsolutions.gov) or by fax to 301-998-7272. PLEASE NOTE: The GrantSolutions Support Center is unable to accept any email over 5 MB in total size. Please make sure your total email size with attachment does not exceed 5 MB.

Account information will be sent to the new (or changed) user's email address provided. Upon initial login, new users will be required to change the system assigned temporary password.

If you have any questions please contact the GrantSolutions Help Desk at [help@grantsolutions.gov](mailto:help@grantsolutions.gov) or toll free at (866) 577-0771.



GrantSolutions.gov

Version 3/12/2014

# Federal User Account Request Form

**Request Type** (select only one):

- New Account  
 Change to Existing Account     Closure of Existing Account    User ID

**Partner/Agency/Dept.**

**Division/Branch/ Program Office/Etc.**

**Role Type (select only one)**

- |  |   |  |
|--|---|--|
| <input type="radio"/> Financial Management Officer | <input type="radio"/> Deputy Authorizing Official | <input type="radio"/> Research Director            |
| <input type="radio"/> Administrative Director      | <input type="radio"/> Program Budget Officer      | <input type="radio"/> Grants Management Officer    |
| <input type="radio"/> Program Data Analyst         | <input type="radio"/> Program Coordinator         | <input type="radio"/> Grants Management Specialist |
| <input type="radio"/> Program Office Director      | <input type="radio"/> Program Officer             | <input type="radio"/> Grants Support Staff         |
| <input type="radio"/> Program Authorizing Official | <input type="radio"/> Program Support Staff       | <input type="radio"/> Reporting Only               |

**Limit User access to specified Grant Programs**

(use additional sheets if necessary)

**User First Name**  **Last Name**  **M.I.**

**Title**

**Organization Name**

**Organization Address**

**City**  **State**  **ZIP + 4**

**User Address**

**City**  **State**  **ZIP + 4**

**Phone**  **Fax**

**Email**

**Assistive Technology** - If you use Assistive Technology such as JAWS, please provide the tool and version.

**JAWS Version:**     **Dragon Naturally Speaking Version:**

**Zoomtext Version:**     **Other, please specify:**

**Note: New Account request must be made by supervisor or other authorized official only.**

**Requestor Name**

**Title**     **Email**

**Signature**     **Date**

**Note: All fields required for new account.**



GrantSolutions.gov

## US Government Data Access Request/Security Compliance Statement

Responsibilities of a Federal staff user:

As a user granted Federal staff authority, I agree to abide by the following:

- I will not disclose data from any GrantSolutions system to anybody except authorized system users whose roles permit access to that data.
- I will not make any unencrypted electronic copies of data from any GrantSolutions system.
- I will not violate the privacy and confidentiality of data in GrantSolutions systems, and I will ensure the proper disposal of data (in any format) including printed reports.
- I will access GrantSolutions systems only to the extent that my duties require such access.
- I will abide by all HHS Rules of Behavior (See Attached). Alternatively, a Rules of Behavior from your Department or Agency can be substituted
- I will adhere to all applicable HHS and Federal Information Technology policies, including all IT security training requirements.
- I will report inappropriate or malicious use of GrantSolutions systems to the GrantSolutions Help Desk and the ACF CISO/ISSO, and immediately suspend the account(s) used.
- I will immediately notify the Help Desk if I am separated from duty or no longer responsible for the duties granted by this account.
- I will provide updated information upon request including HSPD-12 Identification Card and annual HHS or Partner equivalent Security Awareness Training certification.

User Name (Printed) \_\_\_\_\_

User Signature \_\_\_\_\_ Date \_\_\_\_\_

Photocopy of Government HSPD-12 Identification Card



GrantSolutions.gov

Version 3/12/2014

**Office of the Chief Information Officer  
Office of the Assistant Secretary for Administration  
Department of Health and Human Services**

**Rules of Behavior  
for Use of HHS Information Resources**

**July 24, 2013**

**Project:** HHS Standard Rules of Behavior  
**Document Number:** HHS-OCIO-2013-0003S

This Department of Health and Human Services (HHS or Department) standard is effective immediately:

The *Rules of Behavior for Use of HHS Information Resources* (HHS RoB) provides the rules that govern the appropriate use of all HHS information resources for Department users, including federal employees, contractors, and other system users. The HHS RoB, in conjunction with the *HHS Policy for Personal Use of Information Technology Resources*<sup>1</sup> (as amended), are issued under the authority of the *Policy for Information Systems Security and Privacy (IS2P)*.<sup>2</sup> The prior HHS RoB (dated August 26, 2010) is made obsolete by the publication of this updated version.

All new users of HHS information resources must read the HHS RoB and sign the accompanying acknowledgement form before accessing Department data or other information, systems, and/or networks. This acknowledgement must be completed annually thereafter, which may be done as part of annual HHS Information Systems Security Awareness Training. By signing the form users reaffirm their knowledge of, and agreement to adhere to, the HHS RoB. The HHS RoB may be presented to the user in hardcopy or electronically. The user's acknowledgement may be obtained by written signature or, if allowed per Operating Division (OpDiv) or Staff Division (StaffDiv) policy and/or procedure, by electronic acknowledgement or signature.

The HHS RoB cannot account for every possible situation. Therefore, where the HHS RoB does not provide explicit guidance, personnel must use their best judgment to apply the principles set forth in the standards for ethical conduct to guide their actions.<sup>3</sup>

Non-compliance with the HHS RoB may be cause for disciplinary actions. Depending on the severity of the violation and management discretion, consequences may include one or more of the following actions:

- Suspension of access privileges;
- Revocation of access to federal information, information systems, and/or facilities;
- Reprimand;
- Termination of employment;
- Removal or disbarment from work on federal contracts or projects;
- Monetary fines; and/or
- Criminal charges that may result in imprisonment.

HHS OpDivs may require users to acknowledge and comply with OpDiv-level policies and requirements, which may be more restrictive than the rules prescribed herein. Supplemental rules of behavior may be created for specific systems<sup>4</sup> that require users to comply with rules beyond those contained in this document. In such cases users must also sign these supplemental rules of behavior prior to receiving access to these systems and must comply with ongoing requirements of each individual system to retain access (such as re-acknowledging the system-specific rules by signature each year). System owners must document any additional system-specific rules of behavior and any recurring requirement to sign the respective acknowledgement in the security plan for their systems. Each OpDiv Chief Information Officer (CIO) must implement a process to obtain and retain the signed rules of behavior for such systems and

---

<sup>1</sup> Available at: <http://www.hhs.gov/ocio/policy/index.html>

<sup>2</sup> Available at: <http://www.hhs.gov/ocio/policy/index.html>

<sup>3</sup> Refer to the Employee Standards of Conduct published by the U.S. Office of Government Ethics, available at: <http://www.oge.gov/Laws-and-Regulations/Employee-Standards-of-Conduct/Employee-Standards-of-Conduct>

<sup>4</sup> National Institute of Standards and Technology (NIST) Publication (SP) 800-53, Revision 4, *Security and Privacy Controls for Federal Information Systems and Organizations*, defines an "information system" as: "A discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information."

must ensure that user access to such system information is prohibited without a signed acknowledgement of system-specific rules and a signed acknowledgement of the HHS RoB.

National security systems, as defined by the Federal Information Security Management Act (FISMA), must independently or collectively implement their own system-specific rules.

These HHS RoB apply to local, network, and remote use<sup>5</sup> of HHS information (in both electronic and physical forms) and information systems by any individual.

Users of HHS information and systems must acknowledge the following statements:

I assert my understanding that:

- Use of HHS information and systems must comply with Department and OpDiv policies, standards, and applicable laws;
- Use for other than official assigned duties is subject to the *HHS Policy for Personal Use of IT Resources*, (as amended);<sup>6</sup>
- Unauthorized access to information or information systems is prohibited; and
- Users must prevent unauthorized disclosure or modification of sensitive information.<sup>7</sup>

I must:

**General Security Practices**

- Follow HHS security practices whether working at my primary workplace or remotely;
- Accept that I will be held accountable for my actions while accessing and using HHS information and information systems;
- Ensure that I have appropriate authorization to install and use software, including downloaded software on HHS systems and that before doing so I will ensure that all such software is properly licensed, approved, and free of malicious code;
- Wear an identification badge (or badges, if applicable) at all times, except when they are being used for system access in federal facilities;
- Lock workstations and remove Personal Identity Verification (PIV) cards from systems when leaving them unattended;
- Use assigned unique identification and authentication mechanisms, including PIV cards, to access HHS systems and facilities;
- Complete security awareness training (i.e., HHS Information Systems Security Awareness Training) before accessing any HHS system and on an annual basis thereafter and complete any specialized role-based security or privacy training, as required by HHS policies;<sup>8</sup>
- Permit only authorized HHS users to use HHS equipment and/or software;
- Take all necessary precautions to protect HHS information assets<sup>9</sup> (including but not limited to hardware, software, personally identifiable information (PII), protected health information (PHI),

---

<sup>5</sup> Refer to the glossary of National Institute of Standards and Technology (NIST) Special Publication (SP) 800-53, Revision 4, *Security and Privacy Controls for Federal Information Systems and Organizations* for definitions of local, network, and remote access.

<sup>6</sup> Available at: <http://www.hhs.gov/ocio/policy/index.html>.

<sup>7</sup> HHS Memorandum: *Updated Departmental Standard for the Definition of Sensitive Information* (as amended) is available at: <http://intranet.hhs.gov/it/cybersecurity/policies/index.html>.

<sup>8</sup> HHS Memorandum: *Role-Based Training (RBT) of Personnel with Significant Security Responsibilities* (available at: <http://intranet.hhs.gov/it/cybersecurity/policies/index.html>) defines the types of positions requiring specialized training.

<sup>9</sup> HHS IT assets are defined as hardware, software, systems, services, and related technology assets used to execute work on behalf of HHS. Definition is adapted from National Institute of Standards and Technology (NIST) Special Publication (SP) 800-30, Revision 1, *Guide for Conducting Risk Assessments*.

and federal records [media neutral]) from unauthorized access, use, modification, destruction, theft, disclosure, loss, damage, or abuse, and treat such assets in accordance with any information handling policies;

- Immediately report to the appropriate incident response organization or help desk (pursuant to OpDiv policy and/or procedures) all lost or stolen HHS equipment; known or suspected security incidents;<sup>10</sup> known or suspected information security policy violations or compromises; or suspicious activity in accordance with OpDiv procedures;
- Notify my OpDiv/StaffDiv Personnel Security Representative (PSR) when I plan to bring government-owned equipment on foreign travel (per requirements defined by the Office of Security and Strategic Information (OSSI));<sup>11</sup>
- Maintain awareness of risks involved with clicking on e-mail or text message web links; and
- Only use approved methods for accessing HHS information and HHS information systems.

### **Privacy**

- Understand and consent to having no expectation of privacy while accessing HHS computers, networks, or e-mail;
- Collect information from members of the public only as required by my assigned duties and permitted by the Privacy Act of 1974, the Paperwork Reduction Act, and other relevant laws;
- Release information to members of the public including individuals or the media only as allowed by the scope of my duties and the law;
- Refrain from accessing information about individuals unless specifically authorized and required as part of my assigned duties;
- Use PII and PHI only for the purposes for which it was collected and consistent with conditions set forth by stated privacy notices such as those provided to individuals at the point of data collection and published System of Records Notices; and
- Ensure the accuracy, relevance, timeliness, and completeness of PII, as is reasonably necessary and to the extent possible, to assure fairness in making determinations about an individual.

### **Sensitive Information**

- Treat computer, network and web application account credentials as private sensitive information and refrain from sharing accounts;
- Secure sensitive information, regardless of media or format, when left unattended;
- Keep sensitive information out of sight when visitors are present;
- Sanitize or destroy electronic media and papers that contain sensitive data when no longer needed, in accordance with the *HHS Policy for Records Management*<sup>12</sup> and sanitization policies, or as otherwise lawfully directed by management;
- Access sensitive information only when necessary to perform job functions; and
- Properly protect (e.g., encrypt) HHS sensitive information at all times while stored or in transmission, in accordance with the *HHS Standard for Encryption of Computing Devices*.<sup>13</sup>

### **I must not:**

- Violate, direct, or encourage others to violate HHS policies or procedures;
- Circumvent security safeguards, including violating security policies or procedures or reconfiguring systems, except as authorized;

---

<sup>10</sup> Known or suspected security incidents involve the actual or potential loss of control or compromise, whether intentional or unintentional, of authenticator, password, or sensitive information maintained by or in the possession of HHS or information processed by contractors and third-parties on behalf of HHS.

<sup>11</sup> OSSI policies for foreign travel can be found at: <http://intranet.hhs.gov/security/ossi/foreign/index.html>

<sup>12</sup> Available at: <http://www.hhs.gov/ocio/policy/index.html>

<sup>13</sup> Available at: <http://intranet.hhs.gov/it/cybersecurity/policies/index.html>

## Rules of Behavior for Use of HHS Information Resources

- Use another person's account, identity, password/passcode/PIN, or PIV card or share my password/passcode/PIN;
- Remove data or equipment from the agency premises without proper authorization;
- Use HHS information, systems, and hardware to send or post threatening, harassing, intimidating, or abusive material about others in public or private messages or forums;
- Exceed authorized access to sensitive information;
- Share or disclose sensitive information except as authorized and with formal agreements that ensure third-parties will adequately protect it;
- Transport, transmit, e-mail, remotely access, or download sensitive information unless such action is explicitly permitted by the manager or owner of such information and appropriate safeguards are in place per HHS policies concerning sensitive information;
- Use sensitive information for anything other than the purpose for which it has been authorized;
- Access information for unauthorized purposes;
- Use sensitive HHS data for private gain or to misrepresent myself or HHS or for any other unauthorized purpose;
- Store sensitive information in public folders or other insecure physical or electronic storage locations;
- Knowingly or willingly conceal, remove, mutilate, obliterate, falsify, or destroy information;
- Copy or distribute intellectual property including music, software, documentation, and other copyrighted materials without written permission or license from the copyright owner;
- Modify or install software without prior proper approval per OpDiv procedures;
- Conduct official government business or transmit/store sensitive HHS information using non-authorized equipment or services; or
- Use systems (either government issued or non-government) without the following protections in place to access sensitive HHS information:
  - Antivirus software with the latest updates;
  - Anti-spyware and personal firewalls;
  - A time-out function that requires re-authentication after no more than 30 minutes of inactivity on remote access; and
  - Approved encryption<sup>14</sup> to protect sensitive information stored on recordable media, including laptops, USB drives, and external disks; or transmitted or downloaded via e-mail or remote connections.

I must refrain from the following activities when using federal government systems, which are prohibited per the *HHS Policy for Personal Use of Information Technology Resources*,<sup>15</sup> (as amended):

- Unethical or illegal conduct;
- Sending or posting obscene or offensive material;
- Sending or forwarding chain letters, e-mail spam, inappropriate messages, or unapproved newsletters and broadcast messages;
- Sending messages supporting prohibited partisan political activity as restricted under the Hatch Act;<sup>16</sup>
- Conducting any commercial or for-profit activity;
- Using peer-to-peer (P2P) software except for secure tools approved in writing by the OpDiv CIO (or designee) to meet business or operational needs;

---

<sup>14</sup> Refer to the *HHS Standard for Encryption of Computing Devices*, available at: <http://intranet.hhs.gov/it/cybersecurity/policies/index.html>.

<sup>15</sup> Available at: <http://www.hhs.gov/ocio/policy/index.html>.

<sup>16</sup> For additional guidance refer to <http://www.osc.gov/hatchact.htm> and 5 C.F.R. Part 2635: Standards of ethical conduct for employees of the executive branch.

Rules of Behavior for Use of HHS Information Resources

- Sending, retrieving, viewing, displaying, or printing sexually explicit, suggestive text or images, or other offensive material;
- Creating and/or operating unapproved Web sites or services;
- Allowing personal use of HHS resources to adversely affect HHS systems, services, and co-workers (such as using non-trivial amounts of storage space or bandwidth for personal digital photos, music, or video);
- Using the Internet or HHS workstation to play games or gamble; and
- Posting Department information to external newsgroups, social media and/other other types of third-party website applications,<sup>17</sup> or other public forums without authority, including information which is at odds with departmental missions or positions. This includes any use that could create the perception that the communication was made in my official capacity as a federal government employee, unless I have previously obtained appropriate Department approval.

**APPROVED BY AND EFFECTIVE ON:**

\_\_\_\_\_/s/\_\_\_\_\_  
Frank Baitman  
HHS Chief Information Officer

\_\_\_\_\_  
DATE July 24, 2013

<sup>17</sup> Refer to the *HHS Policy for Managing the Use of Third-Party Websites and Applications*, available at <http://www.hhs.gov/ocio/policy/index.html>.

Rules of Behavior for Use of HHS Information Resources

**SIGNATURE PAGE**

I have read the *HHS Rules of Behavior for Use of Information Resources* (HHS RoB), document number HHS-OCIO-2013-0003S and dated July 24, 2013, and understand and agree to comply with its provisions. I understand that violations of the HHS RoB or information security policies and standards may lead to disciplinary action and that these actions may include termination of employment; removal or disbarment from work on federal contracts or projects; revocation of access to federal information, information systems, and/or facilities; criminal penalties; and/or imprisonment. I understand that exceptions to the HHS RoB must be authorized in advance in writing by the Operating Division (OpDiv) Chief Information Officer or his/her designee. I also understand that violation of certain laws, such as the Privacy Act of 1974, copyright law, and 18 USC 2071, which the HHS RoB draw upon, can result in monetary fines and/or criminal charges that may result in imprisonment.

User's Name: \_\_\_\_\_  
(Print)

User's Signature: \_\_\_\_\_

Date Signed: \_\_\_\_\_

Digital Signature (optional):

The record copy is maintained in accordance with the General Records Schedule (GRS) 1, 18.a.

### **Addendum: HHS Rules of Behavior for Privileged User Accounts**

The *HHS Rules of Behavior for Privileged User Accounts* is an addendum to the *HHS Rules of Behavior for Use of Information Resources* (HHS RoB) and provides common rules on the appropriate use of all HHS information technology resources for all Department Privileged Users,<sup>18</sup> including federal employees, interns, and contractors. Privileged User account roles have elevated privileges above those in place for general user accounts regardless of account scope (e.g., both local and domain administrator accounts). Potential compromise of Privileged User accounts carries a risk of substantial damage and therefore Privileged User accounts require additional safeguards.

All users of Privileged User accounts for Department information technology resources must read these standards and sign the accompanying acknowledgement form in addition to the HHS RoB before accessing Department data/information, systems, and/or networks in a privileged role. The same signature acknowledgement process followed for the HHS RoB applies to the Privileged User accounts. Each Operating Division (OpDiv) must maintain a list of Privileged User accounts.

I understand that as a Privileged User, I must:

- Protect all Privileged User account passwords/passcodes/Personal Identity Verification (PIV) personal identified numbers (PINs) on Low, Moderate, and High systems;
- Comply with all system/network administrator responsibilities in accordance with HHS policy;
- Use my Privileged User account(s) for official administrative actions only;
- Notify system owners immediately when privileged access is no longer required; and
- Complete any specialized role-based security or privacy training as required before receiving privileged system access.

I understand that as a Privileged User, I must **not**:

- Share Privileged User account(s) or password(s)/passcode(s)/PIV PINs;
- Install, modify, or remove any system hardware or software without system owner written approval;
- Remove or destroy system audit, security, event, or any other log data;
- Acquire, possess, trade, or use hardware or software tools that could be employed to evaluate, compromise, or bypass information systems security controls;
- Introduce unauthorized code, Trojan horse programs, malicious code, or viruses into HHS information systems or networks;
- Knowingly write, code, compile, store, transmit, or transfer malicious software code, to include viruses, logic bombs, worms, and macro viruses;
- Use Privileged User account(s) for day-to-day communications;
- Elevate the privileges of any user without prior approval from the system owner;
- Use privileged access to circumvent HHS policies or security controls;
- Use a Privileged User account for Web access except in support of administrative related activities; or
- Modify security settings on system hardware or software without the approval of a system administrator and/or a system owner.

---

<sup>18</sup> Per National Institute of Standards and Technology (NIST) Special Publication (SP) 800-53, Revision 4, *Security and Privacy Controls for Federal Information Systems and Organizations*, privileged roles include, for example, key management, network and system administration, database administration, and Web administration.

**SIGNATURE PAGE**

I have read the *HHS Rules of Behavior for Privileged User Accounts* (addendum to the *HHS Rules of Behavior* (HHS RoB), document number HHS-OCIO-2013-0003S and dated July 24, 2013), and understand and agree to comply with its provisions. I understand that violations of the *HHS Rules of Behavior for Privileged User Accounts* or information security policies and standards may lead to disciplinary action and that these actions may include termination of employment; removal or disbarment from work on federal contracts or projects; revocation of access to federal information, information systems, and/or facilities; criminal penalties; and/or imprisonment. I understand that exceptions to the *HHS Rules of Behavior for Privileged User Accounts* must be authorized in advance in writing by the OpDiv Chief Information Officer or his/her designee. I also understand that violation of certain laws, such as the Privacy Act of 1974, copyright law, and 18 USC 2071, which the *HHS Rules of Behavior for Privileged User Accounts* draw upon, can result in monetary fines and/or criminal charges that may result in imprisonment.

User's Name: \_\_\_\_\_  
(Print)

User's Signature: \_\_\_\_\_

Date Signed: \_\_\_\_\_

Digital Signature (optional):

The record copy is maintained in accordance with General Records Schedule (GRS) 1, 18.a.