

Online Data Collection (OLDC) System: Register for Account and Access the CSBG Model State Plan

Office of Community Services:

CSBG Grantee Training

June 24, 2015



OLDC INTRODUCTION



Introduction

 OLDC is a convenient web-based method for submitting report forms

 Report forms can be submitted quickly over the Extranet (secure Internet site)



Introduction

- OLDC is a role based system
 - Users may only perform actions if they have the necessary permissions
- Grantee Job Types (pre-defined group of roles) include:
 - Data Entry Person responsible for entering grant report data into OLDC. The Data Entry Person is able to create and edit grant reports by default. Additional roles may be given, including Submit, and Unsubmit
 - Authorized Official Person directly involved in reviewing and certifying the report form. An Authorized Official has the View-only and Certify roles by default. Additional roles such as Submit and Unsubmit may be assigned
 - Grant Administrator May perform all the actions of the Data Entry person and the Authorized Official, including Submitting and Unsubmitting forms

REGISTER OLDC ACCOUNTS

The Grants Center of Excellence www.grantsolutions.gov

Register OLDC Accounts

- Each individual that uses OLDC must have their own account
 - Do not share passwords!



Register OLDC Accounts – Access Form

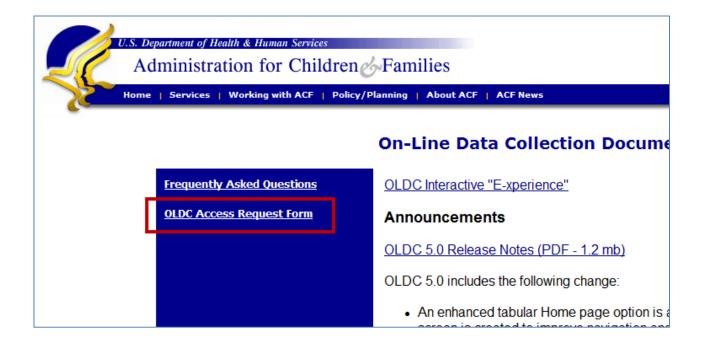
- Complete the OLDC Access Request Form to:
 - Register a new account
 - Modify an existing account

Tip: If you are not able to perform an action in the system, you may not be assigned the necessary role. For example, the Submit role need to be assigned to someone for them to be able to officially submit a report to ACF.

By default, only the Grant Administrator Job Type has the roles Submit and Unsubmit.

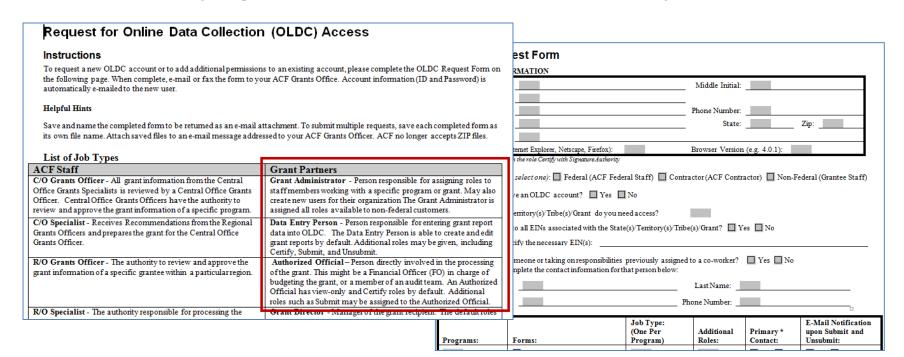
Register OLDC Accounts – Access Form

- To request a new account or modify an existing account, go to:
 - https://extranet.acf.hhs.gov/oldcdocs/materials.html
 - Click the link OLDC Access Request Form



OLDC Accounts – Access Form

- Request for OLDC Access form
 - First page contains instructions and Job Type/Role descriptions
 - Second page contains the form to complete



OLDC Accounts – Access Form

- Request Form Instructions
 - Program: Community Services Block Grant
 - Forms: All
 - Job Type: Each state should have at least one user assigned to the following Job Types
 - Grant Administrator
 - Authorized Official
 - Data Entry Person

Register OLDC Accounts – Access Form

Email completed forms no later than July 8,
 2015 to Niki Frazier or LaToya Smith at:

Nikita.Frazier@acf.hhs.gov or LaToya.Smith@acf.hhs.gov



USERNAME AND PASSWORD

The Grants Center of Excellence www.grantsolutions.gov

Username and Password

- New usernames and passwords are sent via two e-mails from On-Line_Data_Collection_System@acf.hhs.gov
 - The first contains the Username and Security Policy
 - The second contains the OLDC Password
- If either e-mail is not received, please contact the support center
 - Phone: 1-866-577-0771
 - E-mail: app_support@acf.hhs.gov

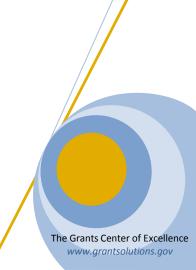


Grantees already using OLDC to submit other forms do not receive new usernames and passwords. The new permissions are added to the existing accounts

Username and Password

- Ensure spam blockers are not preventing receipt of usernames and passwords
- Please add the following email addresses to your safe list:
 - On-Line_Data_Collection_System@acf.hhs.gov
 - Secure_Sign-In_System@acf.hhs.gov

LOG IN



- Enter the secure web address in your browser's Address line
 - Internet Explorer, Chrome, or Firefox

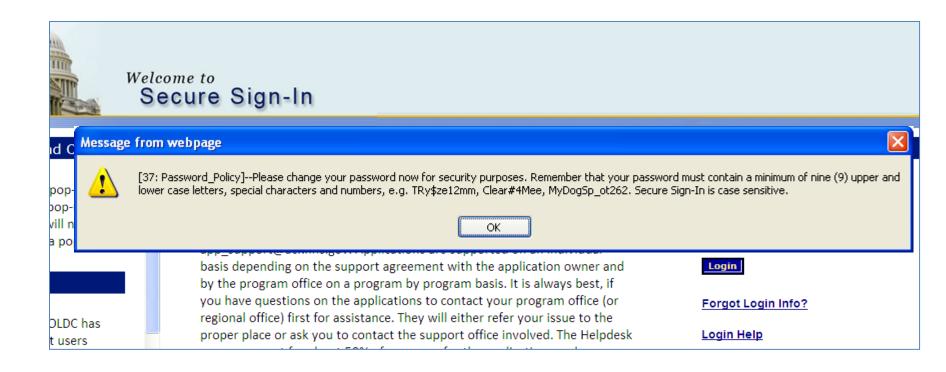
https://extranet.acf.hhs.gov/ssi/

Save the web address as a Favorite for quick access

- The Secure Sign-In Login screen displays
- Enter your username and password, then click Login



Change your password upon first logon



- Enter current password, a new password, and confirm new password
- Click the Change Password button

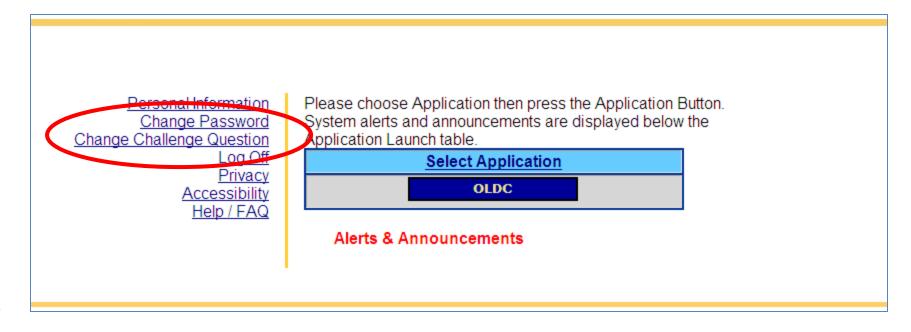


- Passwords must be changed every 420 days
 - A message prompts the user to change their password upon login
- If the password is not changed within the timeframe, the account is disabled for security purposes
 - Contact the Support Center to re-enable the account

- The "Change Challenge Question" screen displays. Select a Challenge Question and enter an Answer
- Click the Save Q and A button



- The Secure Sign-In (SSI) "Home" screen displays. At any time, you may do one of the following:
 - Select Change Password to change your password
 - Select Change Challenge Question to change your challenge question or answer

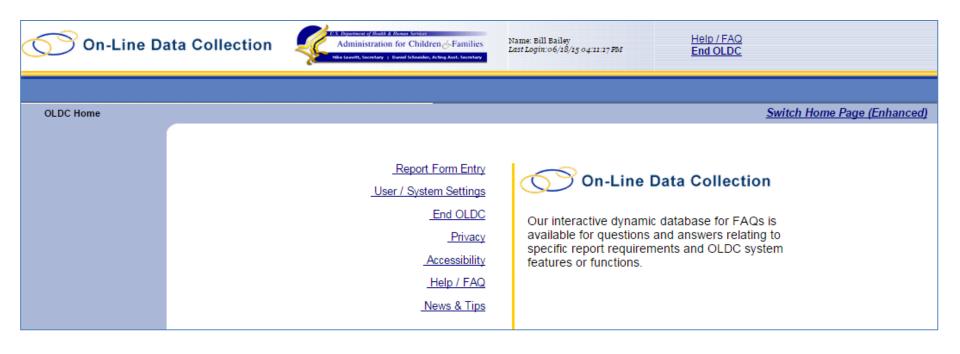


• From the SSI Home screen, click the **OLDC**

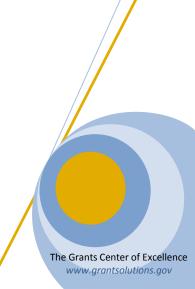


If OLDC does not open, you may have a pop-up blocker on your computer. Disable your browser's pop-up blocker to open OLDC.

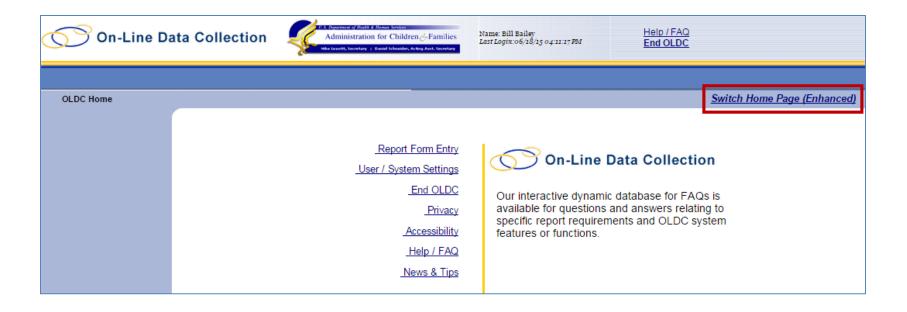
The OLDC "Home" screen displays



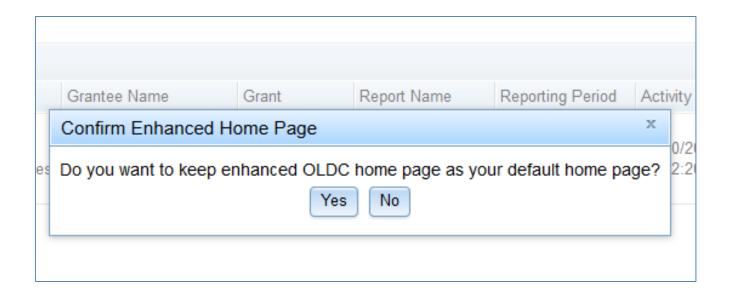
OLDC HOME



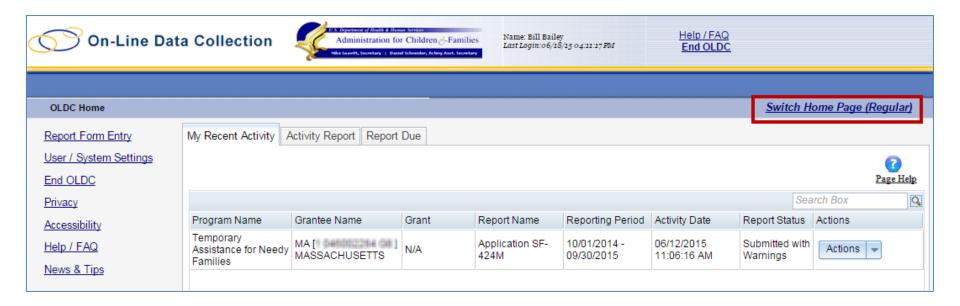
 To change the Home page to the enhanced view, click the link Switch Home Page (Enhanced)



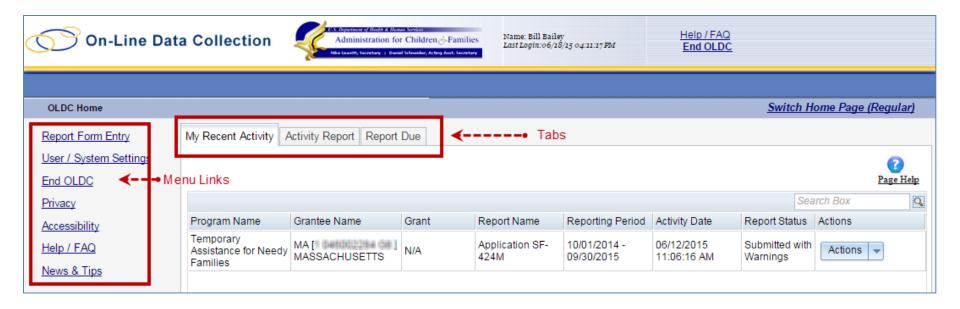
- A message appears asking "Do you want to keep the enhanced OLDC home page as your default home page?"
 - Click Yes to set the enhanced page as the new default each time OLDC is accessed.
 - Click No to enable the enhanced home page at this time. However, the next time OLDC is access, the regular home screen appears.



 The new Home screen appears. To return to the regular Home screen view, click the link
 Switch Home Page (Regular)



- The enhanced Home page is divided into two sections
 - Main Menu links
 - Tabs



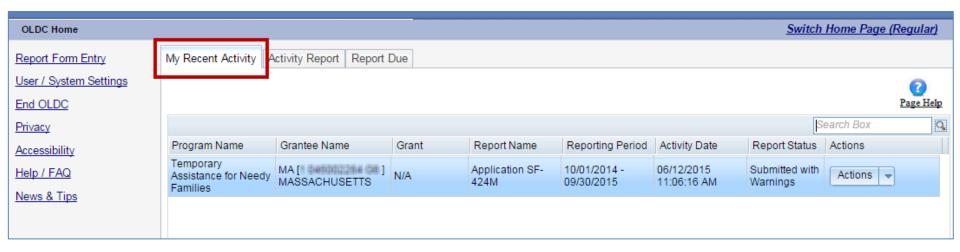
OLDC Home: Main Menu Links

- Report Form Entry
 - Enter data
 - Retrieve previous or current data
- User/System Settings
 - Customize the way OLDC is used
- News & Tips
 - OLDC Documentation
- End OLDC



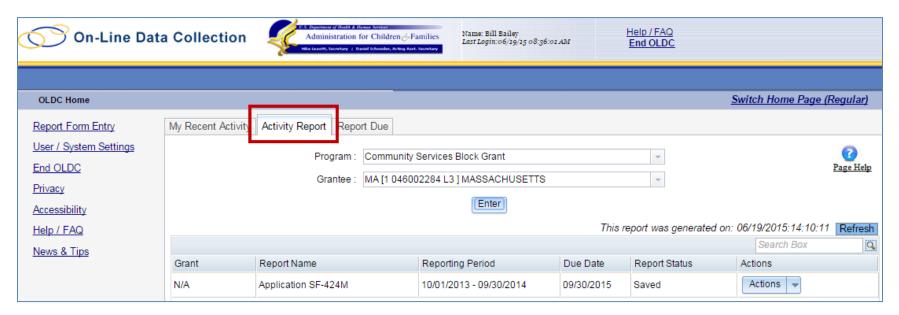
OLDC Home: Tabs

- My Recent Activity: Displays all reports recently accessed by the user. Possible Actions include:
 - View: View a report in read-only mode
 - Edit: Access the "Report" screen in edit mode
 - Report Status: Navigate to the "Report Form Status" page



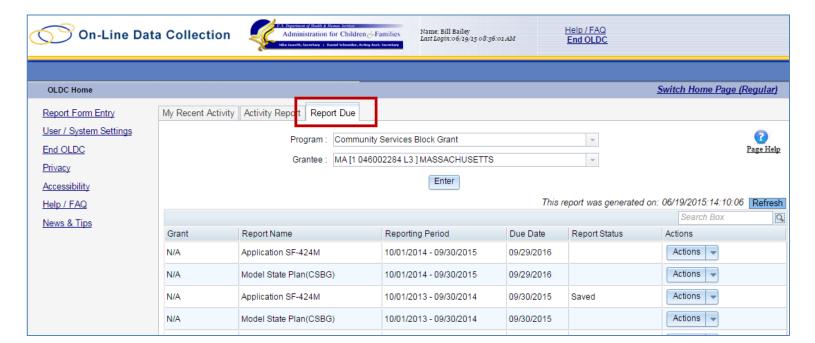
OLDC Home: Tabs

- Activity Report: Search for reports in progress, submitted, or approved over the past two years. To access historical data, use the Report Form Entry link from the main menu. Possible Actions include:
 - View: View a report in read-only mode
 - Edit: Access the "Report" screen in edit mode
 - Report Status: Navigate to the "Report Form Status" page



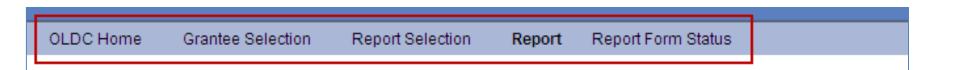
OLDC Home: Tabs

- Report Due: Access reports that are currently available for submission.
 Once a report is submitted, it is removed from this tab but can still be
 accessed from My Recent Activity, Activity Report, and from the Report
 Form Entry menu
 - View: View a report in read-only mode
 - Create: Start a new report by navigating to the "Report" screen in edit mode
 - Edit: Access an existing report in edit mode
 - Report Status: Navigate to the "Report Form Status" page



OLDC Home: Navigation

- Navigation Links (breadcrumbs)
 - The links appear and disappear towards the top of the page as different screens are accessed
 - Click any of the links in the navigation path to return to previous screens in OLDC
 - The browser "back" button is disabled for security purposes
 - Use the Report Form Status link to navigate to the Report Form Status page (contains the report status, actions such as print or delete form, history, contacts, and a list of any attachments)



VERIFY EXISTING PERMISSIONS



Verify Existing Permissions

To verify one's own permissions in OLDC:

From the main menu, select User/System
 Settings



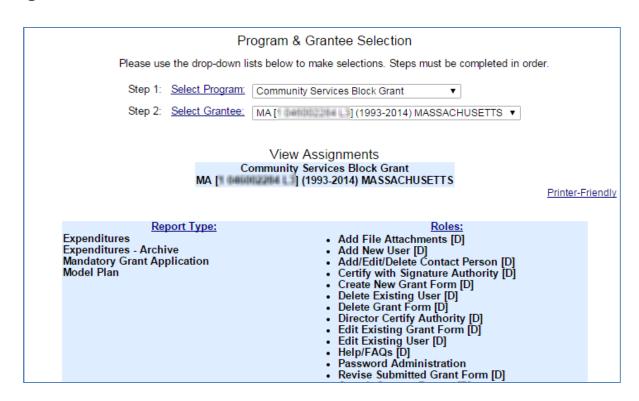
Verify Existing Permissions

 The "User Settings" screen appears. Click the link View Assignments



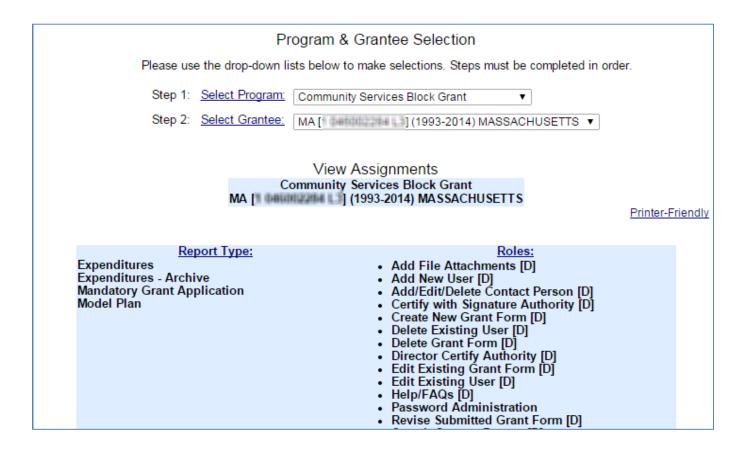
Verify Existing Permissions

- The "Program & Grantee Selection" screen appears. Select Community Services Block Grant from the Program drop-down list
- Select the grantee name (i.e. state, tribe, territory, or organization) from the Grantee drop-down list
- The screen refreshes and all assigned reports and roles are listed in the View Assignments section



Verify Existing Permissions

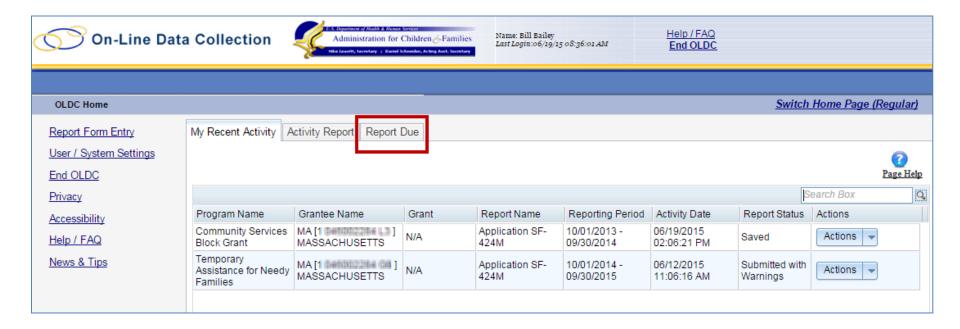
 To print the list of assignments, click the link Printer Friendly and then select the print option from the browser's menu bar



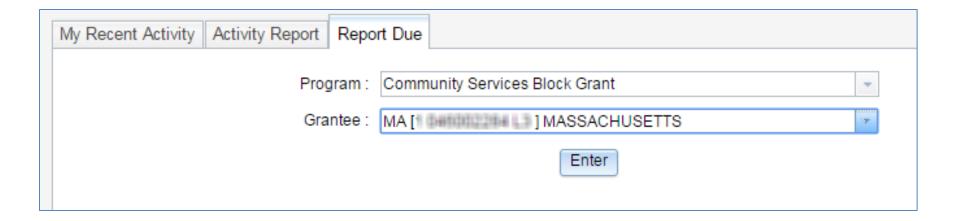
ACCESSING REPORTS



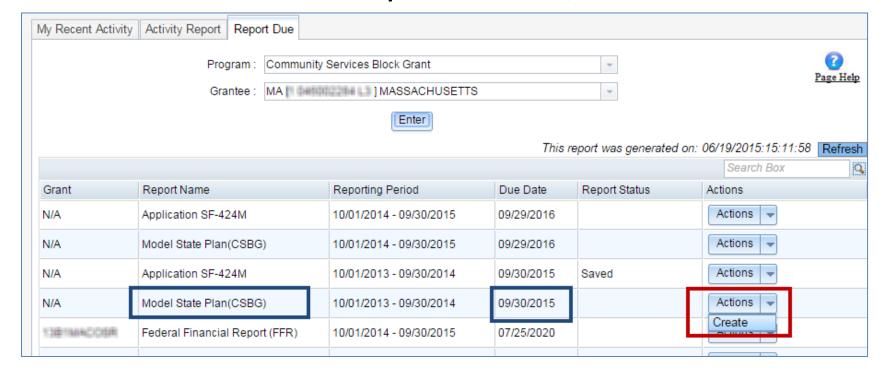
- Access the CSBG State Model Plan from the enhanced Home page
 - Click the Report Due tab



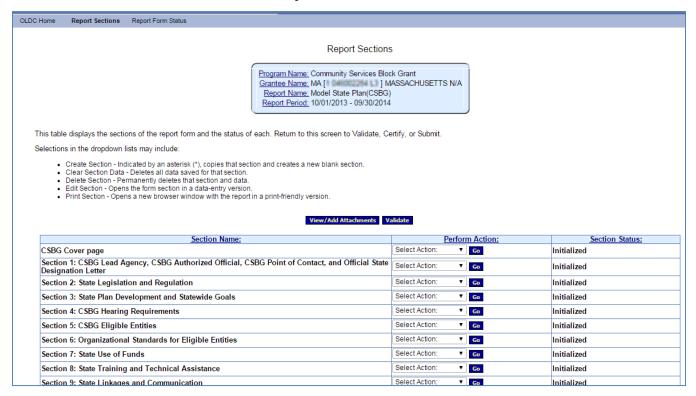
- Select a **Program** from the *Program* drop-down list. If the user is only assigned to one program, it appears by default
- Select a **Grantee** from the *Grantee* drop-down list. If the user is only assigned to one grantee organization, it appears by default
- Click the Enter button



- Available reports appear in the Results Table
- Locate the Model State Plan (CSBG) with the due date of 9/30/2015
- From the Actions drop-down list, select Create



- The "Report Sections" screen appears. The Model State Plan contains 16 sections (including the Cover Page)
- Each section's data is entered separately and sections may be saved individually



- Report Sections Actions
 - Clear Section Data: To begin entering the form, click the dropdown arrow next to a section, select Edit Section, and click Go
 - Edit Section: To begin entering the form, click the drop-down arrow next to a section, select Edit Section, and click Go
 - Print: To print a section, click the drop-down arrow next to a section, select Print Section, and click Go

View/Add Attachments Validate			
<u>Section Name:</u>	Perform Action:	Section Status:	
CSBG Cover page	Select Action: ▼ Go	Initialized	
Section 1: CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact, and Official State Designation Letter	Select Action: Clear Section Data Edit Section	Initialized	
Section 2: State Legislation and Regulation	Print Section Go	Initialized	
Section 3: State Plan Development and Statewide Goals	Select Action: V Go	Initialized	
Section 4: CSBG Hearing Requirements	Select Action: ▼ Go	Initialized	
Section 5: CSBG Fligible Entities	Select Action: ▼ Go	Initialized	

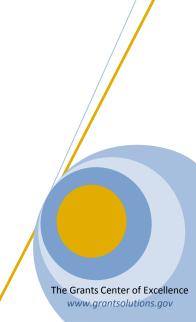
- Once data is entered and saved for each section, the entire form must be validated from the "Report Sections" screen
- Validate checks the form for errors. If there are no errors such as missing data, the form is validated and ready to be certified
 - Validated -- with Warnings: The report form is saved and validated and there are some errors on the saved form.
 However, these errors are allowable and the report may still be submitted
 - Saved with Errors: an error message appears at the top of the form. Reports with errors cannot be certified and have the status "Saved with Errors". Errors must be corrected

Selections in the dropdown lists may include:

- . Create Section Indicated by an asterisk (*), copies that section and creates a new blank section.
- . Clear Section Data Deletes all data saved for that section.
- . Delete Section Permanently deletes that section and data.
- . Edit Section Opens the form section in a data-entry version.
- . Print Section Opens a new browser window with the report in a print-friendly version.

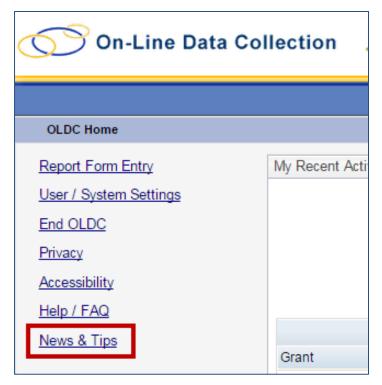
Tell/ Add Attachment		
Section Name:	Perform Action:	
CSBG Cover page	Select Action: ▼ Go	
Section 1: CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact, and Official State Designation Letter	Select Action: ▼ Go	
Section 2: State Legislation and Regulation	Select Action: ▼ Go	
Section 3: State Plan Development and Statewide Goals	Select Action: ▼ Go	
Section 4: CSBG Hearing Requirements	Select Action: ▼ Go	
Section 5: CSBG Eligible Entities	Select Action: ▼ Go	

RESOURCES



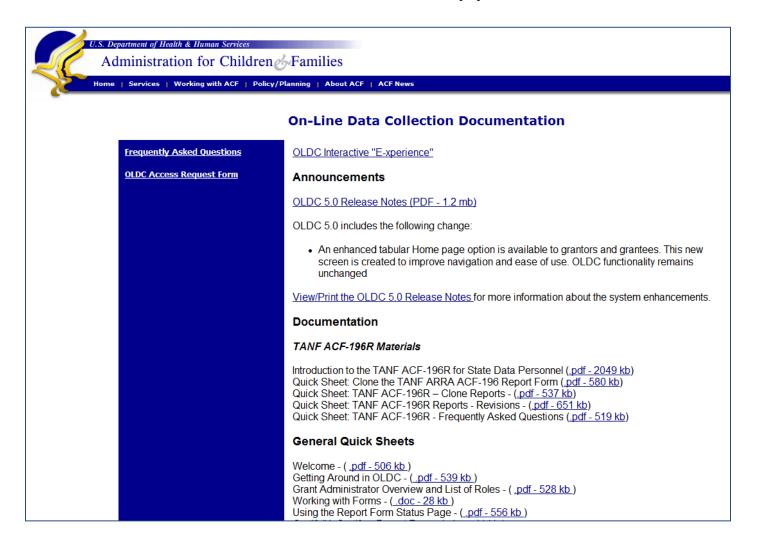
Resources: OLDC Documentation Site

 Help resources are available by clicking the News & Tips link from the Main Menu



Resources: OLDC Documentation Site

The "OLDC Documentation" site appears in a new window



Resources: Support

- The Support Center provides assistance for OLDC customers
- Support team personnel are available Monday through Friday 8 a.m. to 6 p.m. ET
- app_support@acf.hhs.gov
- 866-577-0771